



**TAJIMI  
CUSTOM  
TILES**

### 3. How to order existing tiles

We also carry an existing production line of tiles made in Tajimi. You can find them on the page “sample tiles”. They are available in small quantities and can be delivered with short lead times. These tiles may also be ordered as single samples.

- 1 To start, select the desired tile from the “sample tiles” page and proceed to the inquiry form.
- 2 In the inquiry form, please provide the following helpful information:
  - The required quantity (square meters / square foot)
  - The desired delivery date
  - The place of delivery
  - Where the tiles will be used (outdoor, indoor, floor or wall).
- 3 We will send you the free tiles sample(s) and an order estimate by email. The tile samples are usually shipped within 3 business days.
- 4 Once you notify us that you want to proceed with the order, we will send you a pro-forma invoice with the payment details.
- 5 If you agree with the terms, proceed to payment. As soon as payment is confirmed, we will arrange your shipment. Regarding the lead times, please refer to our FAQ.